Supporting compliance with the EU Digital Operational Resilience Act ('DORA'), including Implementing Regulation 2024/2956 on standard templates for the register of information.

Introduction

As of January 17, 2025, financial entities within the European Union must comply with their obligations under DORA. As part of their ICT risk management framework, financial entities shall maintain and update a register of information in relation to contractual arrangements on the use of ICT services provided by ICT third-party service providers. These contractual arrangements must be appropriately documented, distinguishing between those that cover ICT services supporting critical or important functions and those that do not (art. 28 (3) DORA).

To facilitate compliance, the European Commission adopted Implementing Regulation 2024/2956 on 29 November 2024, introducing standard templates for these registers of information, in accordance with art. 28 (9) DORA.

We received different requests from our members to send information about our services and subcontractors for the register of information. With this document in which we have compiled all relevant information into a standardized and structured format, we aim to simplify the process for our members, which are financial entities, to complete their register of information as required under DORA.

Disclaimer

The information provided in this whitepaper is up to date as of February 2026 and reflects the current state of RIPE NCC services at the time of publication. Please note that RIPE NCC services may evolve over time.

This document is for informational purposes only and is not intended as legal advice regarding the interpretation or application of DORA or any related laws, regulations, or guidelines. Financial entities should seek independent legal counsel to ensure full compliance with applicable regulatory requirements.

Section 1. RIPE NCC as direct ICT service provider (rank 1[1])

1A. General Information

Nr.	Type of information	RIPE NCC answer
1.	Legal name	Réseaux IP Européens Network Coordination Centre ('RIPE NCC')
2.	Type of person	Legal person
3.	Country of RIPE NCC headquarters	The Netherlands
4.	RIPE NCC Legal Entity Identifier (LEI)	724500OL0JBWVCO24Z34
5.	RIPE NCC Corporate registration number	40539632
6.	RIPE NCC VAT Number	NL806268220B01
7.	RIPE NCC European Unique Identifier (EUID)	-
8.	Ultimate parent undertaking?	Yes

1B. Type of services provided by RIPE NCC

Nr.	Type of information	RIPE NCC answer					
9.	If you are a RIPE NCC member, the following ICT Services may be provided to you.	**RIPE Database**	**Resource Certification (RPKI)**	**LIR Portal (billing)**	**LIR Portal (Ticket)**	**LIR Portal (login)**	**LIR Portal (Meeting)**

[1] In accordance with art. 2 Regulation 2024/2956.

10.	General information in relation to the ICT Service	**RIPE DATABASE** Public database of internet resources for the RIPE region, internet routing registry and reverse delegations. https://www.ripe.net/manage-ips-and-asns/db/	**Resource Certification (RPKI)** Allows LIRs and end-users with sponsoring LIRs to receive a digital certificate containing the Internet Number Resources (IP addresses and AS numbers) they hold in the RIPE NCC registry, and use this to make signed assertions relevant to BGP routing of their resources. https://www.ripe.net/manage-ips-and-asns/resource-management/rpki/	**LIR Portal (Billing)** Presents invoices to members and provision payment via Adyen. https://www.ripe.net/manage-ips-and-asns/resource-management/rpki/	**LIR Portal (Ticket)** Manages the Ticket raised by members for the given LIR. Tickets are created in Zendesk and documents are stored in Alfresco. https://lirportal.ripe.net/	**LIR Portal (Login)** Provide access to members via keycloak which is running on AWS.	**LIR Portal (Meeting)** Manages registration for RIPE meetings and General meetings with in-house software running on AWS.

11.	Country of provision of the ICT Service	Netherlands	Netherlands	Netherlands	USA	Ireland	Ireland, Netherlands
12.	Is the ICT service related to (or foresees) storage of data?	Yes	Yes	Yes	Yes	Yes	Yes
12a	If so, what is the location of the data at rest (storage)?	Netherlands	Netherlands	Netherlands	USA	Ireland	Ireland, Netherlands
12b	If so, what is the location of management of the data (processing)?	Netherlands	Netherlands	Netherlands	USA	Ireland	Ireland, Netherlands
13.	Security and/or IT certifications of the RIPE NCC	No, but can be received upon request	Yes, SOC2 Type 1 https://www.ripe.net/about-us/news/rpki-service-receives-soc-2-type-i-assurance-report/ and Type 2 https://www.ripe.net/about-us/news/rpki-service-receives-soc	No, but can be received upon request	No, but can be received upon request	No, but can be received upon request	No, but can be received upon request

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1c. RIPE NCC contact information for DORA inquiries

Nr.	Type of information	RIPE NCC answer
14.	Contact person name	Athina Fragkouli
15.	Email address	NCC@ripe.net (subject: DORA information)
16.	Telephone number	N/A

Section 2. RIPE NCC's subcontractors ('SC') (rank 2[2])

Nr.	RIPE NCC Service	SC legal name	SC type of entity	SC Service description	SC identification code (LEI/EUID)	SC ultimate parent undertaking identification code (LEI/EUID)	Country of SC	Country of SC's headquarters
1.	AWS	Amazon Web Services, INC.	Cloud vendor	AWS is used for the LIR Portal	549300VRR0S0ANY77J68	Amazon Web Services INC.	USA	USA
2.	Adyen	Adyen N.V.	Payment Service Provider	Adyen is used for the LIR Portal	724500973ODKK3IFQ447/34259528	Adyen N.V.	Netherlands	Netherlands
3.	Zendesk	Zendesk, Inc.	Ticketing System	Zendesk is used for the LIR Portal	549300SLI6BN94BKKO36	Zendesk, Inc.	USA	USA
4.	Alfresco (on premise) / Contezza	Content Management and Business Process Management Service	Content Management and Business Process Management Service	Alfresco is used for the LIR Portal	A request for the code of the partner Contezza has been submitted. Contezza does not have a LEI Code: Chamber	Hyland Software INC USA: 25490078OKXARNYKB998	Netherlands	USA

[2] In accordance with art. 2 Regulation 2024/2956.

					of commerce code Contezza: KVK-nummer: 56898452			
5.	Akamai	Akamai Technologies INC.	specialized in content delivery network (CDN), cybersecurity, DDoS mitigation, and cloud services.	Akamai is used for RPKI certification services and the LIR Portal.	OC1LZNN2LF5WTJ5RIL89	Akamai Technologies INC.	USA	USA
7.	Equinix	Equinix Inc/ Equinix Netherlands	Specialized in internet connectivity and data centers.	Equinix is used for RPKI Services and the RIPE Database.	USA: 549300EVUN2BTLJ3GT74	Equinix Inc.	USA/Netherlands	USA/ Netherlands

					NL: 254900TLTHXPRTGOFR27			
8.	NorthC	NorthC Datacenters B.V.	Specialized in internet connectivity and data centers.	NorthC is used for RPKI Services and the RIPE Database.	213800Y3I4E87MP2HG05	DWS Group GmbH & Co. KGaA: 529900VM3464806ERS69	Netherlands	Germany